

Rise Responsible Gaming Workshop with Gaming Lounges Evaluation Report



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Life Management Services

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1.0 Introduction

The following details the results of data collected from the Rise Responsible Gambling Workshop conducted with various Gaming Lounges across Jamaica. The results are based on data collected between the months of February through March 2023.

2.0 Overview: Rise Responsible Gambling Workshop Evaluation

- Overall, the workshop seemed to have been considered as having important and relevant content as it received high ratings on all attributes probed.
- Eight in ten respondents stated that they 'strongly agree' that the 'the trainer was knowledgeable' (89%), 'quality of the presentation was good' (86%), 'content was organized and easy to follow' (84%) and 'the trainer met my expectations' (80%).
- Similarly, the majority (83%) also endorsed the workshop as excellent. (*Chart 1a&b*)



- The majority (75%) provided no answer for areas to improve, whilst 14% indicated that there was nothing to improve. Few suggestions offered were more time (5%) and a bigger screen (2%). (*Chart 2*)
- The majority (60%) gave no other comments. Additional comments offered included "Very good presentation", "Always treat", "Always look forward to the reward for answering question", "It was great", "Job well done", "Excellent presentation" and "Thank you". (*Chart 3*)

Chart 1a: Overall Rating

(Base =140)

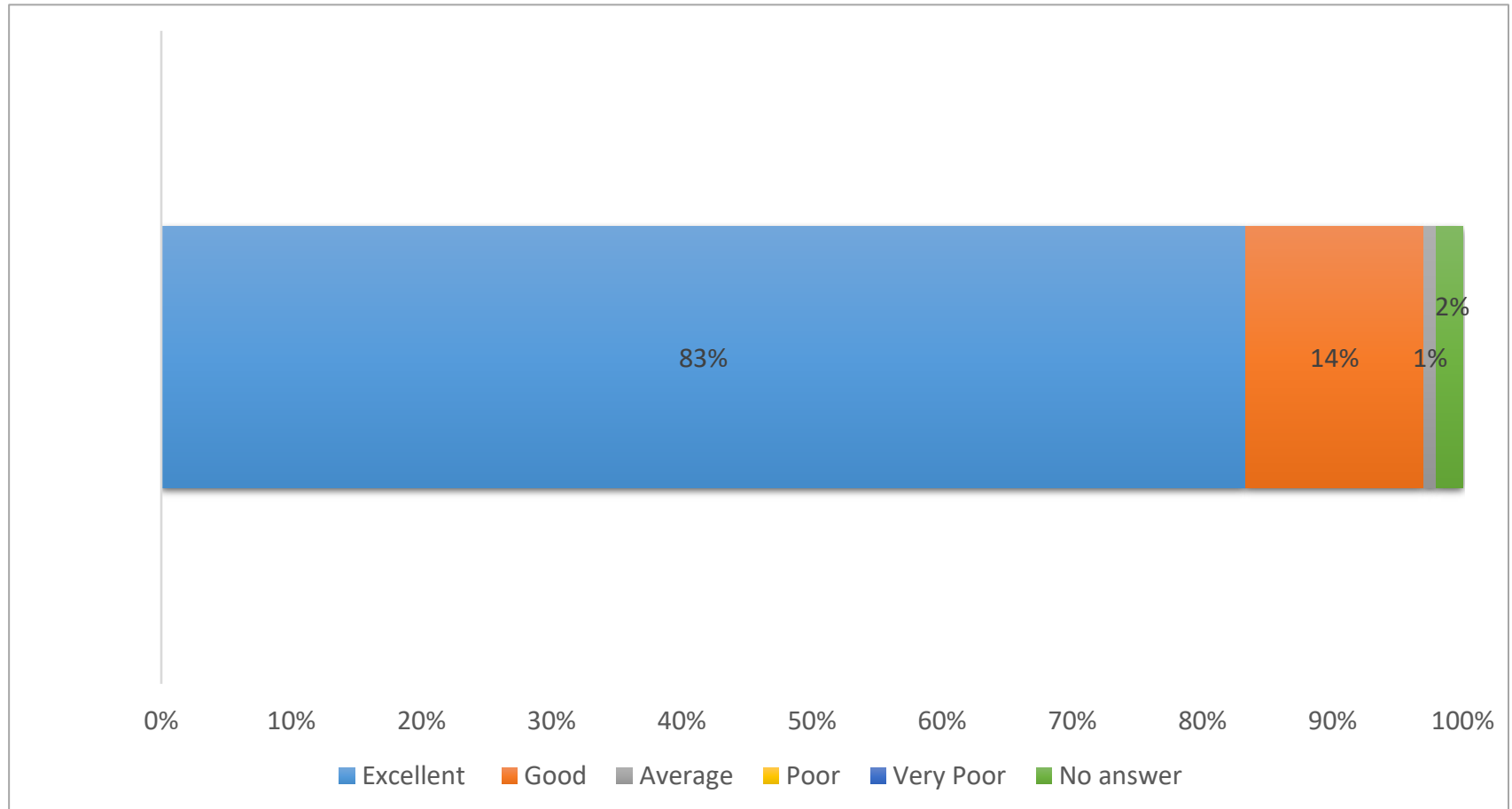


Chart 1b: Rise Responsible Gambling Workshop Evaluation

(Base =140)

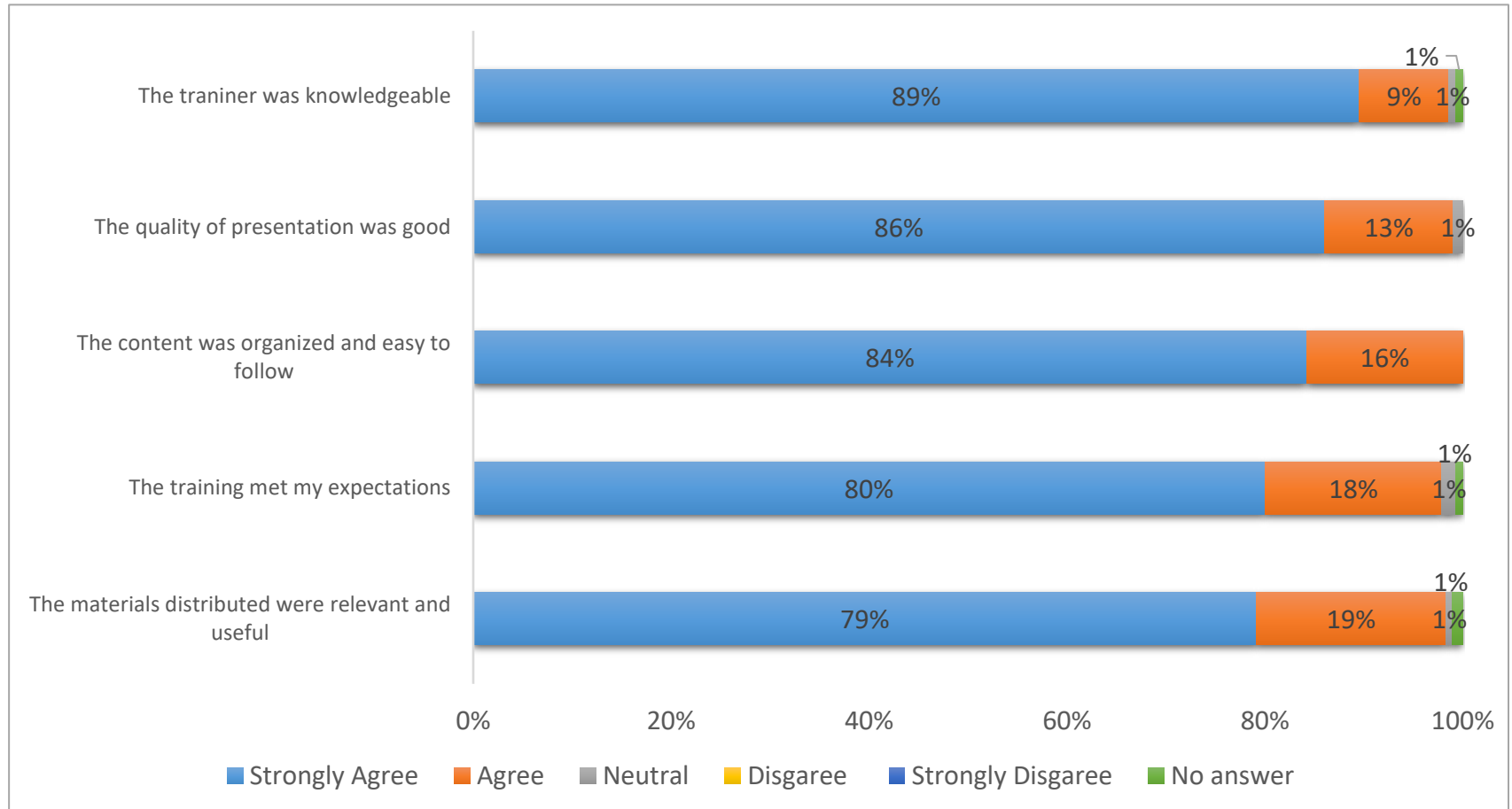


Chart 1c: Rise Responsible Gambling Workshop Evaluation cont'd

(Base =140)

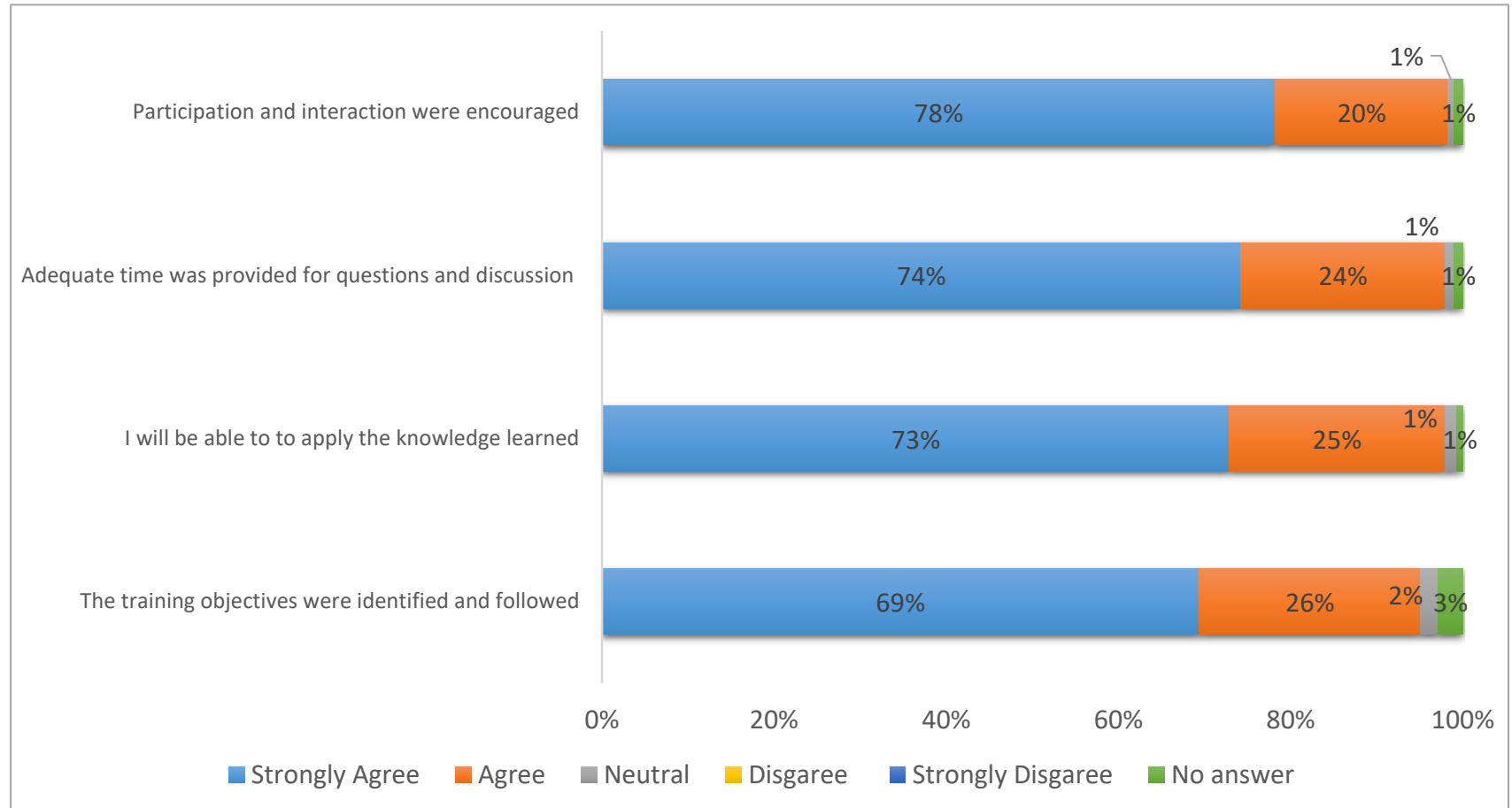


Chart 2: Suggestions for Improvement

(Base =140)

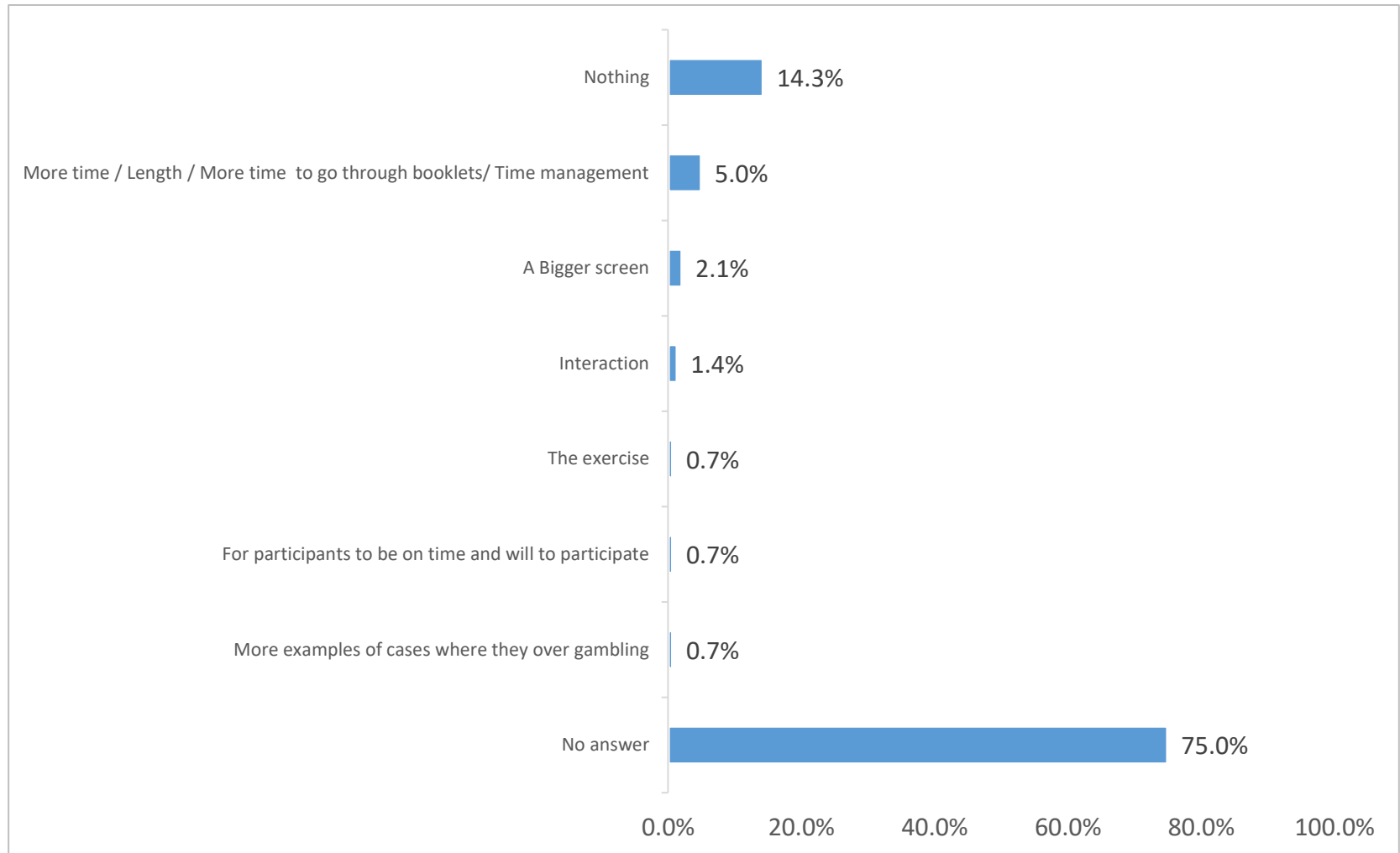


Chart 3: Other Comments

(Base =140)

